

Privacy Policy:

Agrilogiq Technical Systems (Pty) Ltd

1. Introduction

Agrilogiq Technical Systems (Pty) Ltd (“we”, “us”, or “the Company”) is committed to protecting the privacy of our users. This Privacy Policy explains how we collect, use, and protect your personal information in compliance with the Protection of Personal Information Act (POPIA) of South Africa.

2. Information We Collect

We collect only the information necessary to provide our SaaS climate control and farm management services:

- **Account Information:** Name, email address, phone number, and physical farm address.
- **Farm Data:** Climate data, greenhouse configurations, and operational logs generated through your use of the service.
- **Financial Data: We do not store your credit card or banking details.** All payments are processed by **PayStack**, a secure third-party payment gateway. Your financial interactions are governed by PayStack’s own privacy policy.

3. Why We Collect This Information

We use your data to:

- Create and manage your service account.
- Provide real-time climate control monitoring and alerts.
- Process subscriptions and billing via PayStack.
- Communicate technical updates or support responses.

4. Legal Grounds for Processing

We process your information based on:

- **Contractual Necessity:** To provide the service you have subscribed to.
- **Consent:** When you sign up and agree to our terms.
- **Legitimate Interests:** To ensure the security and improvement of our SaaS platform.

5. Third-Party Sharing and Storage

We do not sell your data. We share data only with compliant third parties necessary for service delivery:

- **Payment Processing:** PayStack (for secure transaction handling).
- **Data Storage:** We use reputable third-party cloud service providers to store farm data. These providers maintain high security standards and are compliant with global data protection regulations.

6. Data Security

In accordance with our internal **Data Breach Policy**, we implement robust security measures, including:

- Multi-Factor Authentication (MFA) for system access.
- Encryption of data in transit and at rest.
- Continuous monitoring of our digital infrastructure to prevent unauthorized access.

7. Data Retention

We retain your personal information and farm data for as long as your account is active or as needed to provide you with services. If you cancel your subscription, we will retain data only for the period required by South African law (typically 5 years for financial records) or until you request deletion.

8. Your Rights

Under POPIA, you have the right to:

- Request access to the personal information we hold about you.
- Request the correction or deletion of your personal information.
- Object to the processing of your data.

9. Contact Information

For any privacy-related inquiries or to exercise your rights, please contact our Information Officer:

Information Officer: Joao Miguel Chaves Fonseca **Deputy Information Officer:** Joel van der Schyff **Email:** admin@agrilogiq.com / joel@agrilogiq.com **Address:** Unit 19, Cape Royal Park, 1 Londonderry Road, Ottery, Cape Town, 7800